

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	4960931
<b>Application Number:</b>	09820457
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	6674
<b>Title of Invention:</b>	Systems and methods for utilizing printing device data in a customer service center
<b>First Named Inventor/Applicant Name:</b>	Michael J. Borg
<b>Customer Number:</b>	22879
<b>Filer:</b>	Scott Alan Lund/Sheena Harder
<b>Filer Authorized By:</b>	Scott Alan Lund
<b>Attorney Docket Number:</b>	10006799-1
<b>Receipt Date:</b>	13-MAR-2009
<b>Filing Date:</b>	28-MAR-2001
<b>Time Stamp:</b>	11:44:27
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	no
------------------------	----

### File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Miscellaneous Incoming Letter	Resp_E_Transmittal.pdf	25465 43907f5371c6708fe3b92c05f0be922dc862a2af	no	1

### Warnings:

### Information:

2	Request for Continued Examination (RCE)	Resp_E_RCE.pdf	27853 678dc72b03e999765969dd26d7ce925514090abb	no	2
<b>Warnings:</b>					
This is not a USPTO supplied RCE SB30 form.					
<b>Information:</b>					
3		Resp_E.pdf	105026 9c15b3db1f6a2e89179a251c0d51ea88f4743c07	yes	10
	<b>Multipart Description/PDF files in .zip description</b>				
	<b>Document Description</b>		<b>Start</b>	<b>End</b>	
	Amendment Submitted/Entered with Filing of CPA/RCE		1	1	
	Claims		2	6	
	Applicant Arguments/Remarks Made in an Amendment		7	10	
<b>Warnings:</b>					
<b>Information:</b>					
<b>Total Files Size (in bytes):</b>			158344		
<p><b>This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.</b></p> <p><b><u>New Applications Under 35 U.S.C. 111</u></b>  <b>If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.</b></p> <p><b><u>National Stage of an International Application under 35 U.S.C. 371</u></b>  <b>If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</b></p> <p><b><u>New International Application Filed with the USPTO as a Receiving Office</u></b>  <b>If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.</b></p>					